

Mackay Security Report

Local security guide - Mackay QLD 4740 - Mackay region, Mackay Regional Council

About Mackay

Mackay is about 970 km north of Brisbane.

Mackay is a sugar and mining services city on the central Queensland coast, with the Victoria Street and Sydney Street shops in the city centre, Caneland Central, Mackay Base Hospital, a busy harbour and marina, and the Bowen Basin coal mines to the west. The Queensland Police Service recorded 5,381 offences against the person and property in the Mackay police division in 2025-26, up from 5,209 the year before. Assault (956), other stealing (830), property damage (677) and thefts from vehicles (655) were among the largest groups.

Housing and local context

Housing stock: Elevated timber Queenslanders and post-war homes near the centre, low-set brick houses in newer suburbs, and units near the city and the harbour.

Mackay's older streets have elevated timber Queenslanders and post-war homes with undercrofts and louvres, while newer suburbs to the north and west have low-set brick homes with double garages. Many households have trade or mining workers who keep work vehicles and tools at home, and some homes sit empty during fly-in fly-out and drive-in drive-out rosters. Cyclone season makes shutters and battery backup worth considering.

Common security concerns in Mackay

- Theft from utes, work vehicles and trailers
- Homes left empty during work rosters
- Assaults and property damage around the city centre

Local tip: Keep tools out of utes overnight

The Mackay division recorded 655 offences of stealing from or entering vehicles last year, and utes and work vehicles carrying tools are a common target. Take tools inside or lock them in a secured toolbox, park in a garage or behind a locked gate where you can, and cover driveways and work yards with cameras and sensor lighting.

Security providers servicing Mackay

Comtech Mackay CCTV - CCTV & Camera Installation

Licence not published | <https://www.comtechmackay-cctv.com.au/>

Lady Locksmith - Locksmiths

Licence 3270617 | ABN 51 616 296 238 | 0410 061 816 | <https://www.ladylocksmith.com.au/>

Mackay & Whitsunday Locksmiths - Locksmiths

Licence not published | (07) 4957 8033 | <https://www.mwlocks.com.au/>

MSAFE - Alarm Systems & Monitoring

Licence 3246732 | ABN 57 371 895 462 | <https://msafe.com.au/>

OzSpy Security - CCTV & Camera Installation

Licence not published | 07 3806 4891 | <https://www.ozspysecurity.com.au/>

Ruswin Integrated Security Systems - Locksmiths

Licence not published | 1300 787 946 | <https://www.ruswin.com.au/>

Before you hire: checklist

- Look up the licence number on the relevant state regulator register and confirm it is current.
- Check the ABN on the Australian Business Register (abr.business.gov.au).
- Hardwired 240V work needs a licensed electrician; in-wall data cabling needs an ACMA-registered cabler.
- For guards and patrols, confirm both the firm licence and each attending officer's licence.
- Get at least three written quotes listing camera models, recorder storage and warranty.
- Aim cameras at your own property and consider disabling audio on cameras facing shared areas.